

CHAPTER SPEAKER GUIDE & PROGRAMS

CATEGORIES: <u>F</u> INANCIAL <u>M</u> ANAGEMENT <u>O</u> PERATIONAL <u>A</u> DVOCACY <u>H</u> UMAN <u>R</u> ESOURCES <u>M</u> OTIVATIONAL <u>H</u> UMOR <u>T</u> EAM <u>B</u> UILDING
FEES: ☺ \$ \$\$ \$\$\$ \$\$\$\$ TO \$0 \$25-\$500 \$501-\$1,000 \$1,001-\$2,000 \$2,001+ Travel Only

SPEAKER	CATEGORY & FEE	CONTACT INFO	TOPICS
Berg, Bill Vice President of Compliance, FCUL	Florida Credit Union League Category: F M O HR MO TB Fee: Contact Bill	800.342.1266 Ext: 1028 bill.berg@fcul.org	Account Regulations Advertising Regulations The Bank Secrecy Act/OFAC/Patriot Act Board of Directors Duties & Responsibilities Building Membership Business Accounts hours Call Reports Check 21 Collection Regulations Disaster Preparedness Employment Regulations Financial Planning for Young People IRAs for staff IRAs for your Members Lending Regulations Marketing NCUA Insurance Coverage Power of Attorney Privacy Retirement Planning Risk Based Lending Sales Strategies Security Supervisory Committee - Duties & Responsibilities Truth-in-Savings UCC 9 Web Site Compliance Wills, Trusts, & Estates

SPEAKER	CATEGORY & FEE	CONTACT INFO	TOPICS
<p>Bourgeois, Trudy CEO, The Center For Workforce Excellence</p>	<p>The Center For Workforce Excellence</p> <p>Category: M MO O TB</p> <p>Fee: \$\$\$\$</p> <p>Author of: Her Corner Office The Hybrid Leader</p>	<p>972.618.9073</p> <p>trudy@workforceexcellence.com</p>	<p>Succession Planning for Boards & CUs The Hybrid Leader: Optimizing the Twenty-First Century Workforce The Opportunity Called "Change" Motivating Your Team to Achieve Great Performance Targeting Success Making a Good Team Great Pillars of Excellence: Where the Elite Stand Closing the Gender Leadership Gap: Blending the Best of the Male and Female Leadership Styles to Create the Hybrid Leader Teach Me Don't Tell Me Leadership: The Magic of Developing Others Coaching Sales & Service</p>
<p>Fletcher, Susan PH.D Licensed Psychologist, Fletcher & Associates Psychological Services</p>	<p>Fletcher & Associates</p> <p>Category: M MO O TB HR</p> <p>Fee: \$\$\$\$</p>	<p>972.612.1188</p> <p>drfletcher@fletcherphd.com</p>	<p>Staying In Your SMART ZONE Hug the Tree: Keeping Conflict on Track Who Am I Again? Maintaining a Sense of Perception vs. Reality Improve Your Bottom Line Increase Productivity Invest in Successful Improve Your Performance Deal With Stress Manage Change Assessment of Key Personnel for Promotion Readiness Employee Conflicts Workplace Moral Managing Problem Staff Developing Skill Performance Employee Communication Leadership Development</p>

SPEAKER	CATEGORY & FEE	CONTACT INFO	TOPICS
Stoumbelis, Anita SVP Human Resources	Florida Credit Union League Category: M O HR MO TB Fee: Contact Anita	800.342.1266 Ext: 1140 anita.stoumbelis@fcu.org	The Generation Gap Payroll Solutions Benefits Administration Legal Compliance Unemployment Compensation Workers Comp & Safety
Russell, Liz Sr. Human Resources	Florida Credit Union League Category: M O HR MO TB Fee: Contact Liz	800.342.1266 Ext: 1142 liz.russell@fcu.org	Employee Retention Systems
Stigge, Denise Manager, Pulse EFT Association Relations	Pulse EFT Association Category: M O HR MO TB Fee: ☺	985.674.4484 dstigge@pluse-eft.com	Optimize Your Debit Card Marketing Strategy Making the Most of Your EFT Program Stored Value Cards Debit Card Fraud Help Guard Your Members Against Identity Theft Business Continuity Surviving an IT Audit New Innovations in Payments Bridging the Gap between Retailers & Issuers